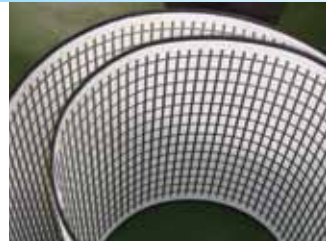


## ■ AFTER SALES AND SERVICE



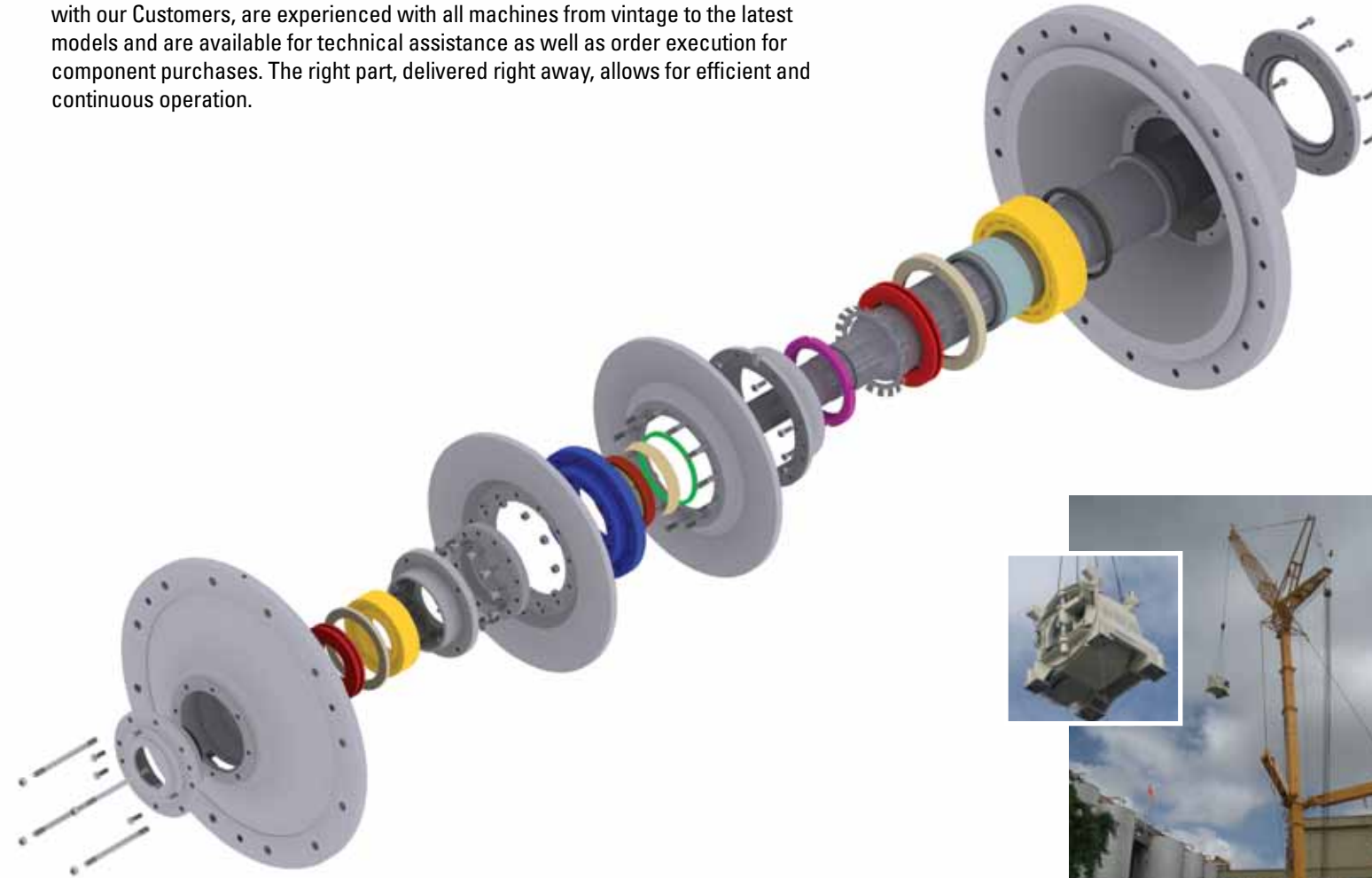
DEDICATED SERVICE FOR CUSTOMER SATISFACTION

## AFTER SALES AND SERVICE

Dedert Corporation's commitment to complete Customer satisfaction does not end with the sale of our world class evaporators, dryers or centrifuges. Our After Sales and Service Department is dedicated to assisting our Customers optimize performance over the lifetime of the equipment and avoiding costly unscheduled downtime.

### ORIGINAL OEM COMPONENT PARTS

All of Dedert's equipment is supplied with an integral spare part list complete with a recommended set of components for start-up and the first two years of service. Our dedicated parts staff, with an average of over 20 years experience working directly with our Customers, are experienced with all machines from vintage to the latest models and are available for technical assistance as well as order execution for component purchases. The right part, delivered right away, allows for efficient and continuous operation.



### COMPONENT EXAMPLES

#### EVAPORATOR

- Sight Glasses
- Body Flange Gaskets
- Mesh and Chevrons

#### FLASH DRYER

- Disintegrator Paddles
- Rupture Discs
- Seals

#### REINEVELD CENTRIFUGE

- Baskets
- Scraper Knives
- Filter Cloths

#### ROTARY DEWATERING SCREEN

- Bearings
- Paddles
- Screens

#### SWISS COMBI EcoDry™

- Drum Seals
- Expansion Joints
- Trunnion Rollers

#### VETTER SCREW PRESS

- Screens and Cages
- Screws
- Bearing Housings

#### VETTER TUBE BUNDLE

- Manway Gaskets
- Tube Bundles
- Replacement Shovels



### ON-SITE SERVICE

Equipment performance relies on not only high quality replacement parts but also preventive maintenance. Dedert is able to provide trained technicians to help provide on-site services. Whether the installation of replacement components, diagnostic support, performance audits or emergency repair, Dedert can supply the skilled personnel necessary to ensure our Customers meet peak performance demands.



### ON-SITE SERVICE EXAMPLES

#### EVAPORATOR

- Inspections
- Spray Nozzle Installations

#### FLASH DRYER

- Capacity Improvements
- Energy Audits
- Performance Surveys
- Retrofits

#### REINEVELD CENTRIFUGE

- Bearing Replacements
- Basket Replacements
- CIP System Upgrades
- Door Locking Pin Repairs
- Load Sensor Installations

#### ROTARY DEWATERING SCREEN

- Clearance Adjustments

#### SWISS COMBI EcoDry™

- Drum Alignments
- Trunnion Resurfacing
- Efficiency Audits

#### VETTER SCREW PRESS

- Press Rebuilds
- Screw/Scroll Adjustments

#### VETTER TUBE BUNDLE

- Shovel Installations
- Bearing Retro-Fits





## INTEGRATION SPECIALISTS

Dedert Corporation is a specialist in integrating drying and evaporation technologies in the process industries. We are committed to helping Customers optimize energy and performance through quality, cost efficiency and Customer service over the entire life of the equipment.

Dedert standard of design provides systems which are:

- Innovative and flexible
- Energy efficient using the latest technology
- Custom designed incorporating expansion considerations
- Constructed for long life and low maintenance



DEDERT CORPORATION  
17740 Hoffman Way  
Homewood, Illinois 60430  
Phone: (708) 747-7000  
Fax: (708) 755-8815  
E-mail: [info@dedert.com](mailto:info@dedert.com)